

CONSULTING FOCUS

- Portal and member experience transformation
- Business systems architecture and workflow redesign
- Product ownership for SaaS, portal, and internal platform delivery
- Requirements strategy for complex cross-functional projects
- Access control, personalization, and audience segmentation design
- Payments, finance workflow, and revenue-process improvement
- UAT, launch readiness, and adoption planning

INDUSTRIES SERVED

- Higher education
- Healthcare and professional regulation
- Finance and payments
- Public-sector digital services
- Community education technology

CREDENTIALS

- CBAP, IIBA
- Advanced Certified ScrumMaster
- Certified ScrumMaster
- ITIL v4 Certified
- AWS DevOps Foundations
- Health Informatics

CONTACT

Email: kingsley@okoeri.com
Phone: 437-982-4440
Location: Vaughan, Ontario
Product: boursepad.com

PROFILE

Business Systems Architect and Product Owner with 9+ years of experience turning complex workflows into integrated digital systems across education, healthcare regulation, finance, consulting, and public-sector environments. Open to UK consulting and remote international engagements.

HOW I APPROACH TRANSFORMATION

- Diagnose operational friction across audiences, workflows, policies, data, and platform constraints.
- Model operating rules into requirements, access models, data mappings, process flows, and acceptance criteria.
- Coordinate business, front-end, middleware, backend, reporting, finance data, and vendor dependencies.
- Validate through UAT, launch readiness, stakeholder review, and post-launch feedback loops.

SELECTED PROOF POINTS

Royal College of Physicians and Surgeons of Canada - DMET

Helped deliver audience-based personalization in an AEM member portal, including closed user groups, refined Access Control Lists, and payment-before-service activation for MOC premium access.

Sheridan College - Payment Portal Integration

Supported Interac payment integration that improved bursary disbursement speed by 70% and reduced manual cheque workflows.

Sheridan College - Admissions Platform Optimization

Defined backend requirements and process improvements that reduced application processing time by 40%.

Boursepad - Product Ownership

Founded and led a mobile product helping students discover educational and scholarship opportunities, launched on Google Play and the App Store.